

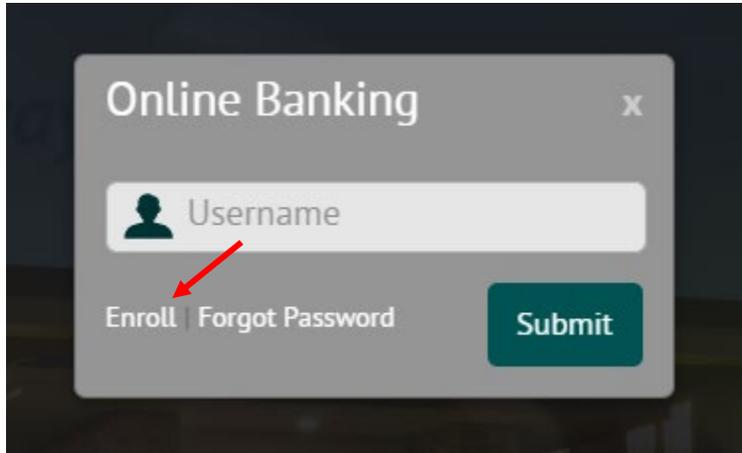


## How to Enroll in Internet Banking

1) Navigate to our website [www.lakeview.bank](http://www.lakeview.bank) and click on Login.

(You can also enroll via the mobile app. Find the Lakeview Bank app in the App Store or Play Store.)

2) Click on the “Enroll.” link.



3) Complete required information and click on Next.

<



New user enrollment

Social Security number

EIN and ITIN are also accepted

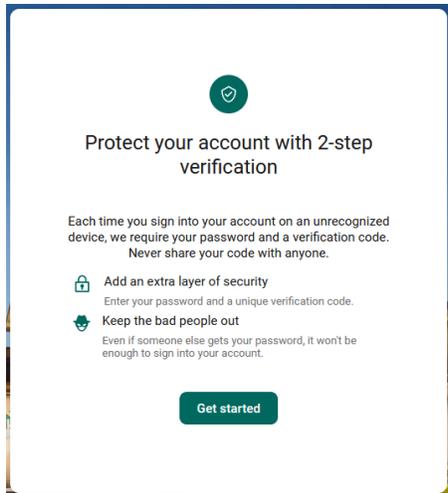
Account Number

Email

Phone

Next

4) Click on Get Started to setup 2-step verification.

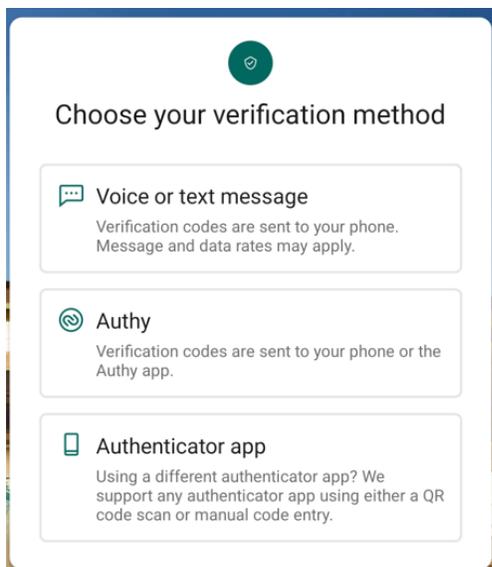


5) Choose to what verification method to use.

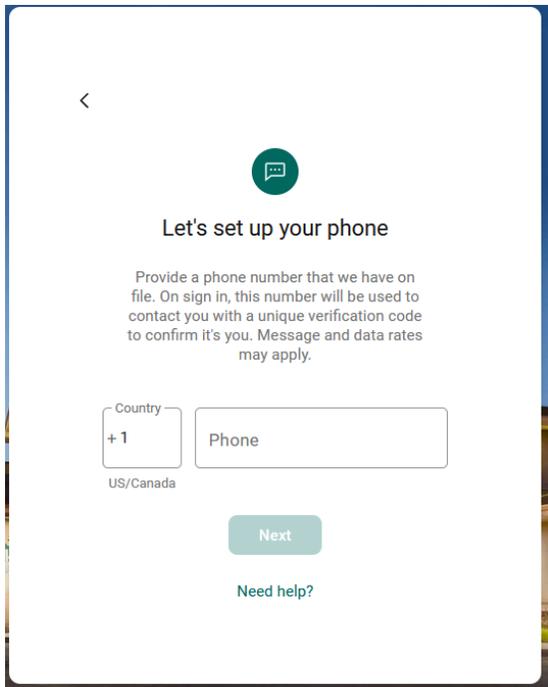
A-Voice or text message: system will call or text your phone a code.

B- Authy: system will send codes via the Authy Authenticator app (Authy Authenticator app must be downloaded).

C-Authenticator: a code will be presented via an authenticator app (an Authenticator app must be downloaded. Available for mobile only).



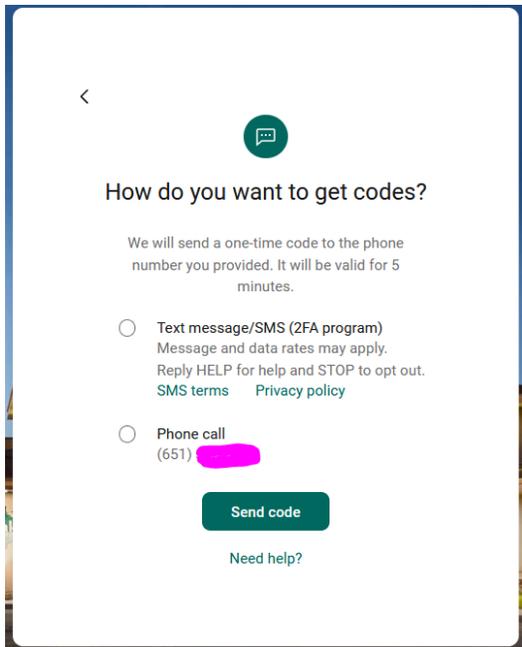
6a) Voice or text message: enter your cell phone number (message and data rates may apply). Click Next.



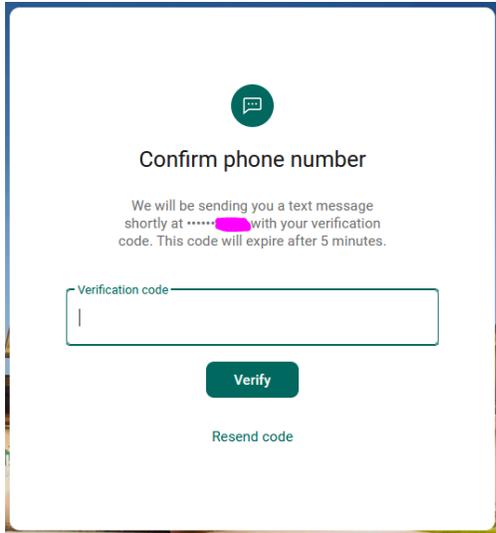
7a) Choose how you want to receive the code & click on Send Code:

-Text message/SMS

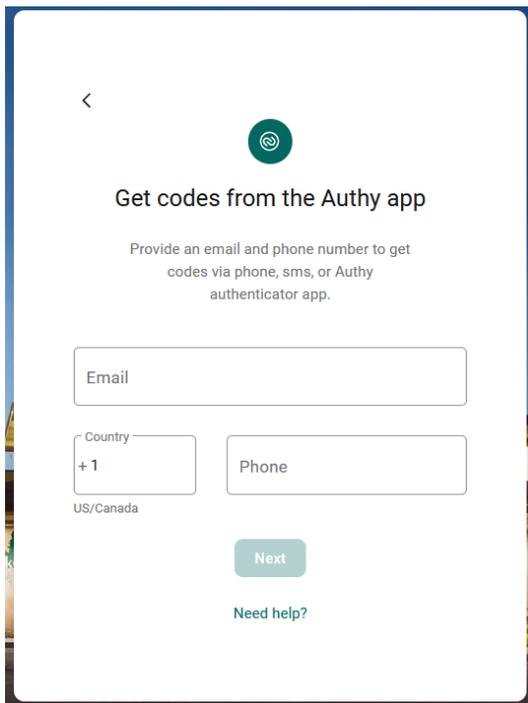
-Phone call



8a) A text message will be sent or a call will be made. Enter the Verification Code sent. Click on Verify.

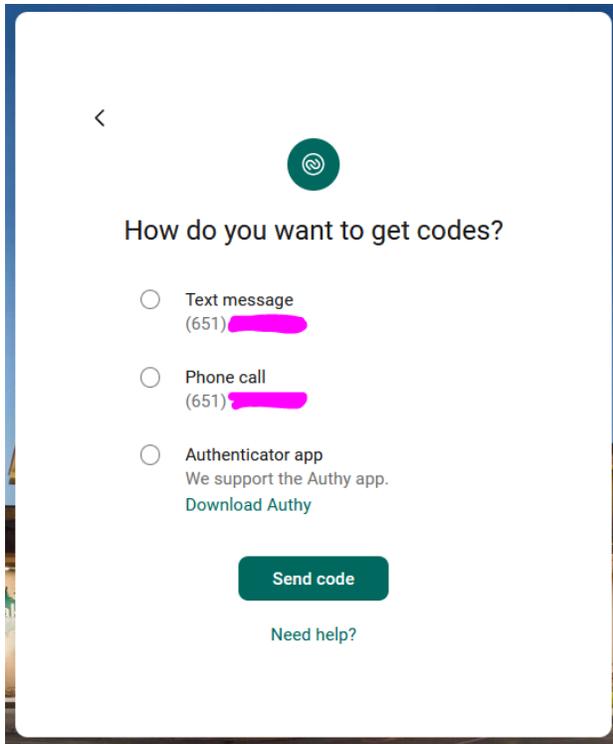


6b) Authy App: enter your email and phone number. Click Next.

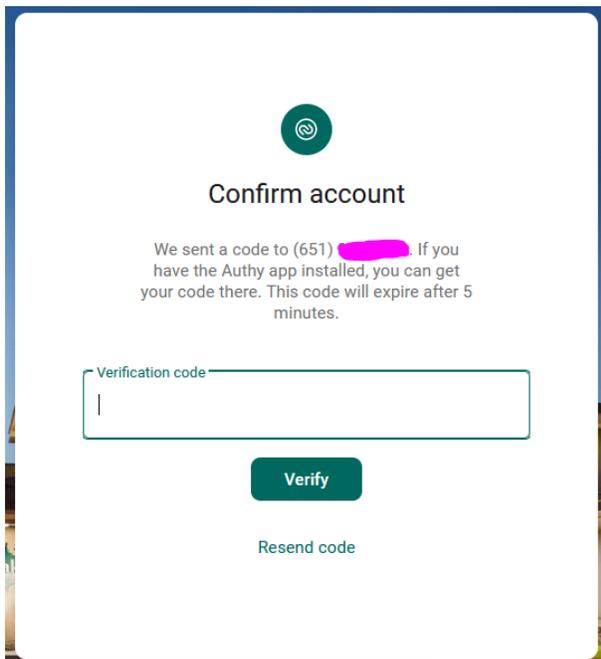


7b) Choose how you want to get your code & click Send Code:

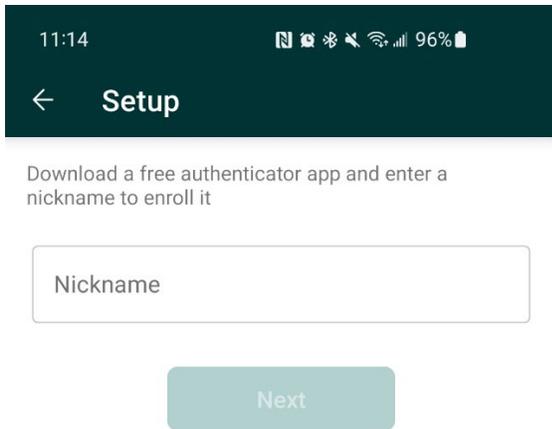
- Test Message
- Phone call
- Authenticator app



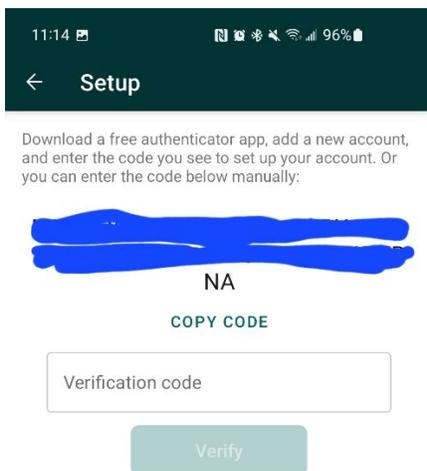
8b) Enter Verification Code. Click Next.



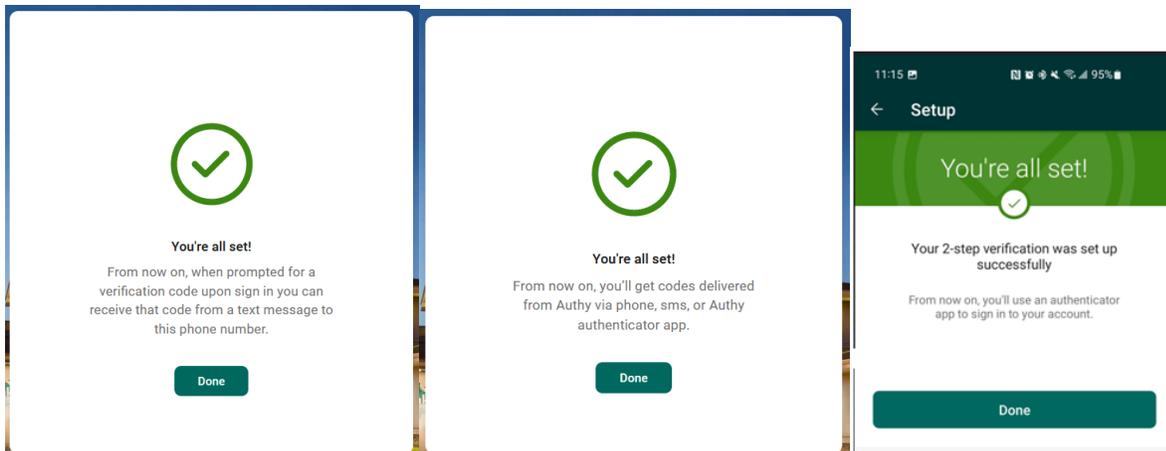
6c) Create a nickname for the authenticator app you're using. Select Next.



7c) Download the authenticator app you're using. Add a new account, and enter the code presented. The authenticator app will generate a code to enter into Lakeview Bank's app.



9) When successful, a green checkmark will show. Click Done.



10) Read the End User License Agreement (EULA), checkmark that you have read and agree to the terms of service, and click on Accept.

### End User License agreement (EULA)

END USER AGREEMENT

The primary licensor for Lakeview Bank's mobile banking service is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our mobile banking service, you hereby agree as follows:

(i) General. Access to our mobile banking service via your mobile device is powered by the mobile technology solution owned by Provider. The Provider is not the provider of any of the financial services available to you through the mobile banking service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the mobile banking service.

(ii) Source of Information. The mobile banking service, at your direction, will retrieve your information maintained online by financial institutions and billers with which you have customer relationships, maintain accounts or engage in financial transactions and other log-in related information ("Account Information"). Provider does not review, verify or analyze the Account Information for accuracy or any other purpose, but simply gathers, organizes and reports available Account Information to you. Technical difficulties may result in a failure to obtain data, a loss of data, a loss of personalized settings or other service interruptions. Account Information is timely only to the extent that it is promptly provided by the third-party sites. Account Information may be more complete or up to date when obtained directly from the third-party sites.

(iii) Your Responsibility for Information. You are responsible for providing Provider with accurate and updated (as necessary)

I have read and agree to the terms of service.

Accept

11) Create your login credentials and click Next. (Click on Show rules under Username and Password to view the requirements).



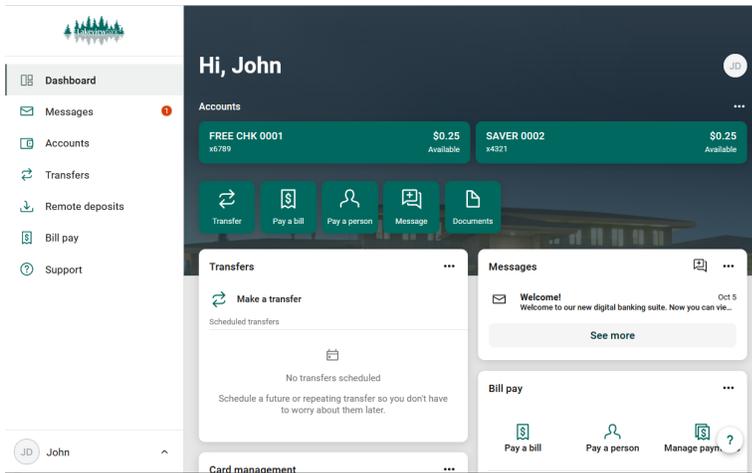
## Create credentials

Show rules

Show rules

Next

12) You are done!



The dashboard shows a sidebar with navigation options: Dashboard, Messages, Accounts, Transfers, Remote deposits, Bill pay, and Support. The main content area is titled "Hi, John" and includes:

- Accounts:** Two cards for "FREE CHK 0001" and "SAVER 0002", both showing a balance of \$0.25 Available.
- Quick Actions:** Buttons for Transfer, Pay a bill, Pay a person, Message, and Documents.
- Transfers:** A "Make a transfer" section with a note: "No transfers scheduled. Schedule a future or repeating transfer so you don't have to worry about them later."
- Messages:** A "Welcome!" message dated Oct 5: "Welcome to our new digital banking suite. Now you can ve..." with a "See more" button.
- Bill pay:** A section with icons for "Pay a bill", "Pay a person", and "Manage paym...".
- Card management:** A partially visible section at the bottom.

The user's name "John" is visible in the bottom left corner of the dashboard.