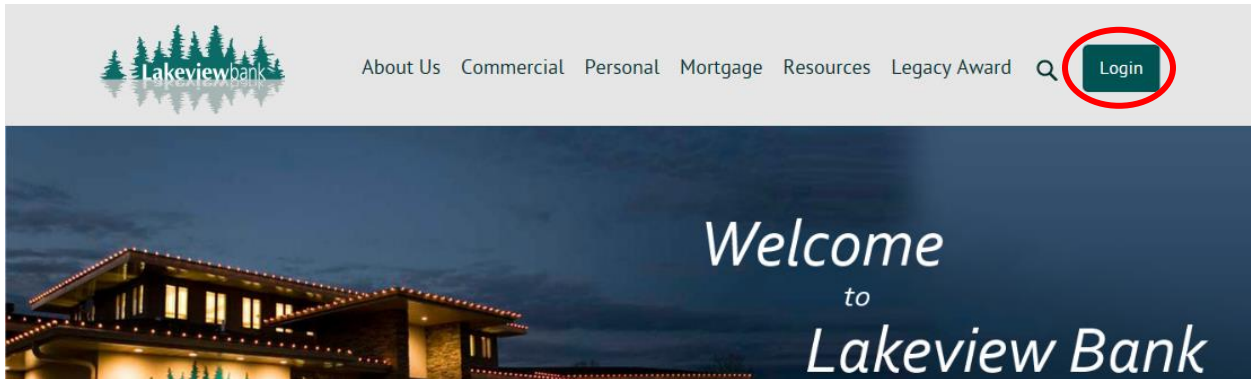




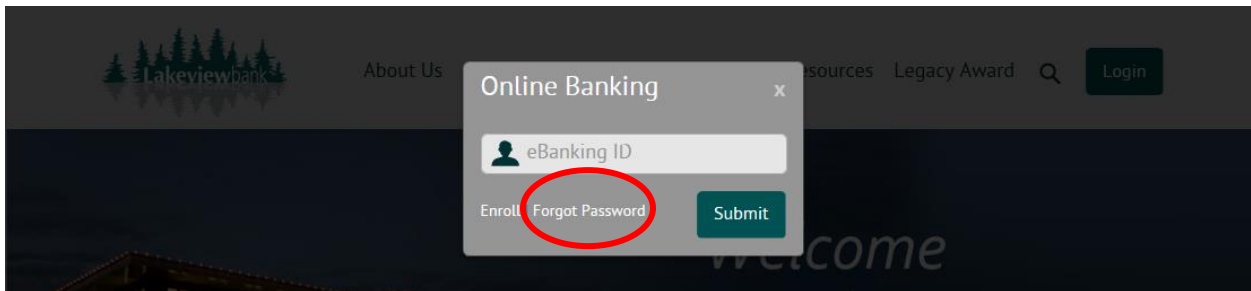
How to reset your password

Once you have set up Password Self-Reset on your Online Banking, you will be able to reset your password on your own. To reset your password, follow the instructions below. *If you have not set up your Password Reset Question and Answer go to the **How to set up Password Self-Reset** tutorial.*

Navigate to our Web Site www.lakeview-bank.com and click the green login button.



Select Forgot Password.



Enter your Lakeview eBanking ID and click Submit

Click Reset Password.

Fill in the following fields and click Continue.

**The E-mail subject will be included in the text of the Password Self-Reset e-mail from us as confirmation that the e-mail from Lakeview Bank is legitimate.*

The screenshot shows a web form titled "Password Page Self Reset" with a help icon. It contains three input fields: "Please enter your Lakeview eBanking ID", "E-mail Address on file", and "E-mail Subject". A "What's this" link is positioned to the right of the "E-mail Subject" field. At the bottom of the form are two buttons: "Cancel" and "Continue". The "Continue" button is circled in red.

Thank you. You will receive an e-mail shortly with instructions on how to reset your Password.

Follow the instructions in the e-mail sent by clicking on the "click here" link.

From: nettelleradmin@lakeview-bank.com
Date: _____
To: _____
Subject: Password Reset

You have requested that your Lakeview eBanking Password be restored. To confirm this request, please [click here](#). This link will be valid for 2 hours.

The link will bring you to the Password Self Reset Confirmation page. Submit your Lakeview eBanking ID and the answer to your Password Reset Question in the corresponding fields. Click "Continue" and create a new password.

The screenshot shows a confirmation form with two input fields: "Please enter your Lakeview eBanking ID: *" and "Please enter your answer *". Below the fields are two buttons: "Cancel" and "Continue". The "Continue" button is circled in red.

Once you have successfully reset your password, you will be prompted to "Close Browser" or "Go to Login Page." To continue to your online banking, click "Go to Login Page."